

| Data of complaints in respect of Non-Convertible Debt Securities for the month of December 2025 | | | | | | | | |
|---|-------------------------------|-------------------------------------|---------------------------|---------------|------------|----------------------------------|--------------------------------|-------------------------------------|
| Data for the month ending December 2025 | | | | | | | | |
| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved** | Pending at the end of the month^ | | Average Resolution time^^ (in days) |
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 6 | 1 | 5 | 1 | 0 | 8 |
| 2 | SEBI (SCORES) | 0 | 1 | 0 | 1 | 0 | 0 | 9 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 7 | 1 | 6 | 1 | 0 | 17 |

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

| #Month – wise complaints data on half yearly basis (on aggregate basis) | | | | | |
|---|--------------------|-------------------------------------|-----------|-----------|----------|
| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
| 1 | July, 2025 | 2 | 1 | 2 | 1 |
| 2 | August, 2025 | 1 | 2 | 0 | 3 |
| 3 | September, 2025 | 3 | 1 | 3 | 1 |
| 4 | October, 2025 | 1 | 2 | 3 | 0 |
| 5 | November, 2025 | 0 | 5 | 5 | 0 |
| 6 | December, 2025 | 0 | 7 | 6 | 1 |
| | Grand Total | | 18 | 19 | 0 |

| Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) (on aggregate basis) | | | | | |
|---|--------------------|-----------------|------------|------------|----------|
| SN | Year | Carried forward | Received | Resolved | Pending |
| 1 | 2020-21 | 155 | 199 | 90 | 264 |
| 2 | 2021-22 | 264 | 149 | 204 | 209 |
| 3 | 2022-23 | 209 | 16 | 32 | 193 |
| 4 | 2023-24 | 193 | 18 | 210 | 1 |
| 5 | 2024-25 | 1 | 32 | 30 | 3 |
| 6 | 2025-26 | 3 | 36 | 38 | 1 |
| | Grand Total | | 450 | 604 | 1 |